



Attendance Policy

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Details of Policy Updates

Date	Details
Sept 2024	Reviewed in line with working together to improve school attendance and the equality duty – Jo G
October 2024	Reviewed against BCC model policy update (7) - Jo H
March 2025	Additional wording added to 4.3 to cover in-house virtual learning support Amendment to register codes to match DfE Update of policy reference Update of information for BANES LA

Due regard to the Equality Duty

Eliminate unlawful discrimination	The focus on parental and student voice alongside the expectation of partnership working supports the elimination of unlawful discrimination.
Advance equality of opportunity	This policy is based on an expectation of high expectations for all and the principals of support and working together. In line with Working Together to Improve School Attendance there is a focus on removing barriers to attendance. Attendance data is monitored by protected characteristics with patterns and concerns actioned
Foster good relationships	The focus on parental and student voice alongside the expectation of partnership working supports the fostering of good relationships

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Part 1. Policy Overview

1.1 Introduction

It is the aim of North Star Academy Trust to Navigate Success Together with Ambition and Relevance. Our Attendance Policy reflects this and recognises that regular attendance has a positive effect on the motivation and attainment of pupils and is an integral part of our school.

Some pupils find it harder than others to attend school and therefore at all stages of improving attendance we will work together with them, their parents and partner organisations to remove barriers, by building strong and trusting relationships. Therefore, improving attendance is everyone's business.

Our Trust adopts a support first approach to attendance, we work in Together with families to Navigate barriers setting Ambitious targets:

<p style="text-align: center;">Expect</p> <p>Aspire to high standards of attendance from all pupils and parents and build a culture where all can, and want to, be in school and ready to learn by prioritising attendance improvement across the school.</p>
<p style="text-align: center;">Monitor</p> <p>Rigorously use attendance data to identify patterns of poor attendance (at individual and cohort level) as soon as possible so all parties can work together to resolve them before they become entrenched.</p>
<p style="text-align: center;">Listen and understand</p> <p>When a pattern is spotted, discuss with pupils and parents to listen to and understand barriers to attendance and agree how all partners can work together to resolve them.</p>
<p style="text-align: center;">Facilitate support</p> <p>Remove barriers in school and help pupils and parents to access the support they need to overcome the barriers outside of school. This might include an early help or whole family plan where absence is a symptom of wider issues.</p>
<p style="text-align: center;">Formalise support</p> <p>Where absence persists and voluntary support is not working or not being engaged with, partners should work together to explain the consequences clearly and ensure support is also, in place to enable families to respond. Depending on the circumstances this may include formalising support through an attendance contract or education supervision order.</p>
<p style="text-align: center;">Enforce</p> <p>Where all other avenues have been exhausted, and support is not working or not being engaged with, enforce attendance through statutory intervention: a penalty notice in line with the National Framework or prosecution to protect the pupil's right to an education.</p>

Taken from Working Together to Support School Attendance 2024

1.2. Aims

Our schools aim-to meet their obligations with regard to school attendance by promoting good attendance; ensuring every pupil has access to the full-time education to which they are entitled; and acting early to address patterns of absence.

This policy sets out the Trust’s position on attendance and details the procedures that all parents¹ must follow to report their child absent from school.

If a child is unable to attend the school for any reason, the parent should inform the school of the reason on the first day of absence. If the school has continuing concerns about a pupil’s attendance for any reason, we will contact the parent to discuss the matter.

We will also support parents to perform their legal duty to ensure their children of compulsory² school age attend regularly and will promote and support punctuality in attending lessons.

We want our pupils to attend school every day, unless they are really not well enough to do so. We believe that children who attend school regularly are more likely to feel settled in school, maintain friendships, keep up with their learning and gain the greatest benefit from their education. We want all our pupils to enjoy school, grow up to become emotionally resilient, confident and competent adults who are able to realise their full potential.

Regular attendance and punctuality are essential in the workplace and children who are used to attending school on time, and on every occasion unless they are too unwell to attend, will be better prepared for the attendance expectations in the workplace.

In April 2017 the Supreme Court clarified the definition of regular attendance to be attendance “in accordance with the rules prescribed by the school”, therefore if an absence is not authorised by the school, the pupil’s attendance is deemed to be irregular.

We will do all we can to encourage our pupils to attend. We will also make the best provision we can for any pupil who needs additional support in school or who is prevented from attending school, due to a medical condition.

Please see DfE guidance documents: Supporting pupils at school with medical conditions - December 2015, Ensuring a good education for children who cannot attend school because of health needs- January 2013 and Mental health issues affecting a pupil's attendance: guidance for schools - GOV.UK (www.gov.uk) – or ask a school for printed copies.

We believe that one of the most important factors in promoting good attendance is the development of positive attitudes towards school. To this end, we strive to make our school a happy and rewarding experience for all children, and to foster positive and mutually respectful relationships with parents.

¹ Education law defines parents as: all-natural parents, whether they are married or not; any person who has parental responsibility for a child or young person; and any person who has care of a child or young person i.e. lives with and looks after the child. In this policy the term ‘parent’ includes parents and carers.

² A child becomes of ‘compulsory school age’ on the 1st January, 1st April or 1st September following their 5th birthday and ceases to be of compulsory school age on the last Friday in June of Year 11.

We recognise that attendance improvement does not happen in isolation and therefore ensure it is prioritised in wider improvement strategies, such as raising attainment, behaviour, special educational needs and disabilities, wellbeing, and safeguarding.

Some pupils face greater barriers to attendance than their peers. These can include pupils who suffer from long term medical conditions or who have special educational needs and disabilities. Their right to an education is the same as any other pupil and therefore our attendance ambition for these pupils is the same as they are for any other pupil. That said, in working with their parents to improve attendance, our schools are mindful of the barriers these pupils face and put additional support in place where necessary to help them access their full-time education. This includes:

- Having sensitive conversations and developing good support for pupils with physical or mental health conditions.
- Considering whether additional support from external partners (including the local authority or health services) would be appropriate, making referrals in a timely manner and working together with those services to deliver any subsequent support.
- Working with parents to develop specific support approaches for attendance for pupils with special educational needs and disabilities, including where applicable ensuring the provision outlined in the pupil's education, health and care plan is accessed.
- Establish strategies for removing the in-school barriers these pupils face, including considering support or reasonable adjustments for uniform, transport, routines, access to support in school and lunchtime arrangements.
- Ensure joined up pastoral care is in place where needed and consider whether a time-limited phased return to school would be appropriate, for example for those affected by anxiety about school attendance.

By promoting good attendance and punctuality we aim to:

- Make good attendance and punctuality a priority for all those involved in the school community
- Raise our pupils' awareness of the importance of good attendance and punctuality
- Provide support, advice and guidelines to parents, pupils and staff
- Work in partnership with parents
- Celebrate and reward good attendance and punctuality

Part 2. What the Law Says:

2.1 . Legislation and Guidance

This policy meets the requirements of the 2024 Working together to improve school attendance guidance, from the Department for Education (DfE), and refers to the DfE's 2015 statutory guidance on school

attendance parental responsibility measures. These documents are drawn from legislation setting out the legal powers and duties that govern school attendance including:

- The Education Act 1996
- The Children Act 1989
- The Crime and Disorder Act 1998
- The Anti-social Behaviour Act 2003
- The Education and Inspections Act 2006
- The Sentencing Act 2020
- The Education (Pupil Registration) (England) Regulations 2006
- The Education (Parenting Contracts and Parenting Orders) (England) Regulations 2007
- The Education (Penalty Notices) (England) Regulations 2007
- Working Together to Improve School Attendance 2024

2.2 . Contents of Attendance Register

The law makes it clear that schools must take the attendance register at the start of the first session of each school day and once during the afternoon. On each occasion, the school must record whether each pupil is:

- Absent;
- Present;
- Attending an approved educational activity; or,
- Unable to attend due to exceptional circumstances.

Part 3. Key Information for Parents and Staff

3.1 Safeguarding and Attendance

Our school will monitor trends and patterns of absence for all pupils, this system is formally completed on a fortnightly basis as part of our Safeguarding, Attendance and Welfare meetings – attended by the Headteacher, Deputy Headteacher, Pastoral Leads and the SENCo. However, we are aware that sudden or gradual changes in a pupil’s attendance may indicate additional or more extreme safeguarding issues. In line with government guidance Keeping Children Safe in Education (2024 version, or as updated by the DfE) we will investigate and report any suspected safeguarding concerns on to the relevant authorities. As part of our safeguarding duty and our standard procedures, we will inform the Local Authority and/or the Police of the details of any pupil who is absent from school when the school cannot establish their whereabouts and is concerned for the pupil’s welfare. (Please see our Trust’s Safeguarding Policy for more information.)

It is vital we have up to date contact numbers with at least 2 emergency contact numbers.

3.2 Effects of Late Arrival at School

When a child arrives late to school, they miss important events like assembly, teacher instructions and introductions. Children often also feel embarrassed at having to enter the classroom late.

The table below indicates how frequent lateness can add up to a considerable amount of learning being lost. This can seriously disadvantage children and disrupt the learning of others.

Minutes late per Day	Equates to Days of Teaching Lost in one Year	Which means this number of lessons missed
5 mins	3 Days	15 Lessons
10 mins	6 Days	30 Lessons
15 mins	9 Days	45 Lessons

3.3. Effects of non-attendance

The table below indicates how what might seem like just a few days absence can result in children missing a significant number of lessons.

Attendance during school year	Days lost in a year	Which is approximately	Approximate number of lessons missed
95%	9.5 Days	2 Weeks	50 Lessons
90%	19 Days	4 Weeks	100 Lessons

3.4 Authorised Absence

‘Authorised absence’ means that the school has either given approval in advance for a pupil of compulsory school age to be away from the school or has accepted an explanation offered afterwards as justification for absence.

The following information outlines the main circumstances where absence may be authorised by the school:

3.5 Illness

In most cases, absences for illness which are reported by following the school’s absence reporting procedures will be authorised. That is unless the school has a genuine concern about the authenticity of the illness.

The school follows the 2024 DfE Working Together to Improve School Attendance guidance which states that if the authenticity where a school has a genuine and reasonable doubt about the authenticity of the illness, medical evidence should be requested to support the absence.

If the school is not satisfied about the authenticity of the illness, the absence will be recorded as unauthorised.

Where a pupil has a high level and/or frequency of absence, the school may require medical evidence of some description in order to authorise any future medical absences. If this is the case, the school will make the parent/s aware of this expectation in advance. The school can also refer you to the school nurse if sleep hygiene or medical issues are preventing your son or daughter attending school on a regular basis. Persistent, authorised school absence could be a cause for concern and will be assessed contextually at regular safeguarding and attendance meetings, see appendix 5.

The daily reporting of absence due to illness remains the responsibility of the parents/carers and can only ever be made by the parents/carers not the child.

If a pupil is absent and parents have not informed school of the reason for a child's absence as soon as possible via telephone or email, then office staff will endeavour to contact parents that day. An "N" (no reason given) will be entered into the register and subsequently changed when it is established why the child is not in school.

If a child is absent for more than one day, parents should contact the school each day to provide an update on the child's condition, unless otherwise agreed by the school.

3.6 Pupils taken ill during the school day

If a pupil needs to be sent home due to illness or extreme emotional distress this should be by agreement with an appropriately authorised member of school staff. In such circumstances, the pupil must be collected from the school office by a parent or another authorised adult and signed out. No pupil will be allowed to leave the school site without parental confirmation.

3.7 Medical/Dental Appointments

Parents should try to make appointments outside of school hours wherever possible. Where appointments during school time are unavoidable, the pupil should only be out of school for the minimum amount of time necessary for the appointment. It is not acceptable for a child to miss a whole day's schooling for an appointment, unless absolutely necessary, in which case the school will need an explanation as to why this is. We do however recognise that transport may be a problem, and parents/carers may not be able to physically get them to school.

If a pupil must attend a medical appointment during the school day, they must be collected from the school office by the parent or another authorised adult and signed out. No pupil will be allowed to leave the school site without parental confirmation.

3.8 Religious Observance

We acknowledge the multi-faith nature of our school community and recognise that on some occasions, religious festivals may fall outside of school holidays or weekends. In accordance with the law, the school will authorise one day's absence for a day exclusively set apart for religious observance by the religious

body to which the parent belongs. Should any additional days be taken, these will be recorded in the register as unauthorised absence.

3.9 Traveller Absence

The school will authorise the absence of a Traveller pupil of no fixed abode who is unable to attend school because they are travelling with their parent who is engaged in a trade or business of such a nature as to require him to travel from place to place. This is subject to certain limits, depending on the child's age and number of sessions absent. The school will discuss cases individually with Traveller parents as necessary. Parents should let the school know of their plans as far in advance as possible. Authorised Traveller absence will be recorded appropriately in the register.

To help ensure continuity of education for Traveller children, wherever possible, the child should attend school elsewhere when their family is travelling for occupational purposes. In which case the child will be dual registered at that school and this school, which is their 'main' school.

Children from Gypsy and Traveller communities whose families do not travel for occupational purposes are expected to register at school and attend as normal. They are subject to the same rules as other children in terms of the requirement to attend school regularly.

3.10 Suspensions

If the school decides to send a pupil home due to their behaviour, this will be recorded as suspension. The school will follow the current DfE's statutory guidance on exclusions.

Any suspension must be agreed by the Headteacher.

3.11 Mental Health and Wellbeing

Parents who have concerns about their child's mental wellbeing can contact our school's Designated Safeguarding Lead or in school key adult for further information on the support available.

Parents should also contact their GP or the NHS Helpline by phoning 111 for advice if they are concerned.

3.12 Rewarding Good and Improved Attendance

Weekly awards for students who have achieved 100% attendance.

The school will award termly certificates and prizes to all pupils whose attendance is either excellent or much improved.

Pupils are to be constantly reminded of the importance and value of attendance.

3.13 Leave of Absence Requests – 'Exceptional Circumstances'

The law does not grant parents the automatic right to take their child out of school during term time.

A leave of absence is granted entirely at the school's discretion and only in exceptional circumstances. The school will consider each application individually, taking into account the specific facts and circumstances and relevant background context behind the request. The request must be made by the parent with whom the child normally lives, and permission must be sought in advance. The school will only grant leave of absence if they are satisfied that there are exceptional circumstances and will determine the number of days the pupil can be away from school.

Circumstances which could be authorised include significant family emergencies or funerals. However, parents will also be made aware that, wherever possible, it can be better for children to continue to attend school normally during difficult family times.

Parents should complete a Leave of Absence Request form which is available from the school office. The request should be submitted as soon as it is anticipated; and wherever possible, at least **four weeks** before the absence. **Although such absence may be unauthorised, it is better to know the child is safe, rather than missing.** Additional evidence may be requested to support applications. If there are any safeguarding concerns such as risk of FGM or Forced Marriage, the school will follow the necessary protocols. (See Safeguarding Policy for more information.)

3.14 Unauthorised Absence

Unauthorised absence is where a school is not satisfied with the reasons given for the absence. Absence will be unauthorised if a pupil is absent from school without the permission of the school. Whilst parents can provide explanations for absences, it is the school's decision whether to authorise the absence or not.

Unauthorised absence includes:

- Absences which have never been properly explained
- Pupils who arrive at school after the registers have closed
- Shopping
- Birthdays
- Waiting at home for an appointment e.g. a washing machine to be mended, or a parcel to be delivered
- Day trips
- Long weekends and holidays in term time (unless very exceptional circumstances are agreed in writing, in advance by the school)
- In the case of term time leave - if a pupil is kept away from school longer than was agreed, the additional absence is unauthorised

3.15 Support for Poor School Attendance (other than unauthorised term time leave)

All students' attendance is monitored as part of the school's Safeguarding, Attendance and Welfare meeting on a fortnightly basis. This looks at attendance and other contextual issues, see Appendix 5. Information will be shared with other staff as appropriate.

Sometimes pupils can be reluctant to attend school. We strongly encourage parents and pupils to be open and honest with us about the reason for the pupil's absence. If a child is reluctant to attend, it is never better to cover up their absence or for a parent to give in to pressure to let the child stay at home. This can give the impression to the child that attendance does not matter and can make things worse. As a school, we need to understand the reasons why a pupil is reluctant to attend in order to be able to support pupils and parents/carers in the best way. We encourage contact at the earliest opportunity to discuss any attendance matters.

When we have concerns about the attendance of a pupil, we will do our best to make the parents aware and give them the opportunity to talk to us about it. The **Headteacher** will invite parents into school to discuss the situation offering advice and together formulate an action plan to improve the attendance. This could involve:

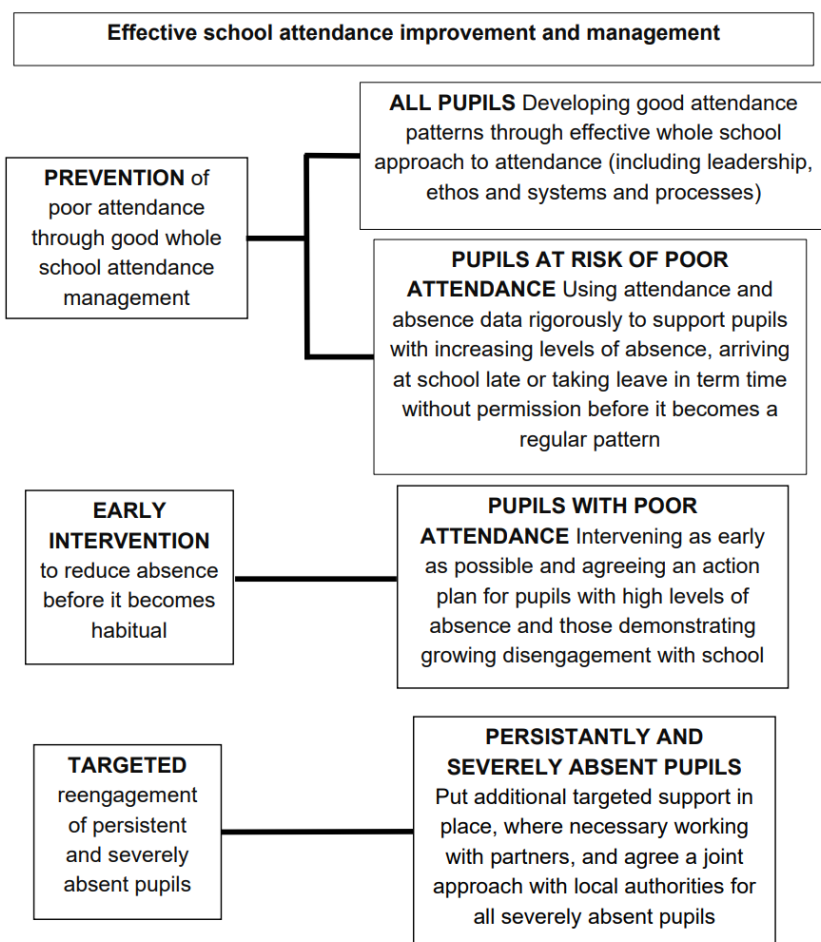
- Enrolling students on the sleep hygiene course.
- Targeting additional support through a multi-agency approach.
- Make reasonable curriculum adjustments.
- Change the structure and timings of the school day.
- Enhance the pastoral support.
- Assessing if the absence is due to Emotionally Based School Avoidance.

This list is not exhaustive but gives an idea of what support could be available in support of improving attendance. Where there are multi agency professionals connected to the family they will also be involved in formulating the action plan for improving attendance. If the school refers a case of poor school attendance to the Local Authority, we will show how we have worked with the parents and will continue to do so.

Where poor attendance is symptomatic of complex family circumstances our school will take a holistic approach to the issue, follow our robust processes and involve other agencies as necessary. Where parents fail to accept or engage with support offered by the school and/or other agencies or fail to implement any suggested changes the school seek advice from the Local Authority and may engage with legal intervention.

If a students' attendance falls below 50%, the student is 'severely absent'. These severely absent pupils may find it more difficult to be in school or face bigger barriers to their regular attendance and as such are likely to need more intensive support across a range of partners. A concerted effort is therefore needed across all relevant services to prioritise them, and we will work with all partners to make this group the top priority for support – this may include specific support with attendance or a whole family plan.

If our school has safeguarding concerns about a pupil who is absent, we will share information with other agencies as we deem necessary.



3.16 Penalty Notices and Prosecutions

North Star Academy would always consider the needs to the wider family context before issuing penalty notices or prosecutions. The system of issuing a penalty notice or prosecution can be seen in appendix 2.

Parents have a legal responsibility to ensure that their child attends school on a regular basis. It is a criminal offence under Section 444 of the Education Act 1996 to fail to secure regular attendance of a registered pupil at the school. This applies to both resident and non-resident parents who may both be subject to legal sanctions if their child fails to attend school regularly. It also applies to others who may not be the parent but may have day to day care of the child.

Unauthorised absence from school can result in a number of different outcomes for parents and children. Each case is considered individually.

Under section 444 of the Education Act 1996, if a child of compulsory school age, who is a registered pupil at a school, fails to attend regularly at the school his/her parent(s) are guilty of an offence. Parents with more than one school aged child need to be aware that each child's irregular attendance is dealt with as a separate matter.

The school will refer cases of unauthorised absence that meet the threshold for a Penalty Notice to the Local Authority for legal action, unless there are reasonable grounds for not doing so. The outcome of a referral to the Local Authority may be a Penalty Notice or Prosecution.

3.17 Parenting Contracts

To help support families in getting pupils to school the North Star Academy may consider the use of a Parenting Contract; if this is unsuccessful it would form part of the evidence in applying for a penalty notice or prosecution through the Local Authorities Educational Welfare Service. Any Parenting Order would be done in conjunction with the local authority and the governing body (as advised in the government document 'Working together to improve school attendance' 2024):

A parenting contract is a formal written signed agreement between parents and either the local authority or the governing body of a school and should contain:

- A statement by the parents that they agree to comply for a specified period with whatever requirements are set out in the contract; and
- A statement by the local authority or governing body agreeing to provide support to the parents for the purpose of complying with the contract.

Parenting contracts can be used in cases of irregular attendance at school or alternative provision. Parenting contracts are voluntary, but any non-compliance should be recorded by the school or local authority as it may be used as evidence in court where an application is made for a behaviour parenting order.

The local authority or governing body should fund any support required to implement a parenting contract (such as referral to parenting classes) and provide information to parents about other types of support available, such as details of national and local agencies and helplines.

3.18 Prosecution

Prosecution could lead to fines up to £2500 and /or 3 months imprisonment. (See DfE's statutory guidance on [School attendance parental responsibility measures](#) for more information and Bristol City Council's Penalty Notice Code of Conduct, available here: <https://www.bristol.gov.uk/schools-learning-early-years/education-welfare> or ask the school for printed copies.) Information for BANES students can be found here: [Attendance and Welfare Support Service | The HUB](#).

Penalty Notices and prosecution proceedings are issued to each parent with responsibility for the child and are issued for each child with irregular attendance. For example, in the case of Penalty Notices, if two siblings had irregular school attendance, and there were two parents with responsibility for the children, four Penalty Notices would be issued. Penalty Notices cannot be paid in instalments.

Part 4. School Policy and Procedures:

4.1 Present at School (and Lateness)

Pupils are marked present if they are in school when the register is taken.

It is the duty of parents to ensure that children attend school on time. This encourages habits of good timekeeping and lessens any possible classroom disruption.

The **Tutor** will meet with parents of those children who are late arriving at school more than twice in a term without reasonable reasons to investigate and suggest solutions to enable more punctual attendance.

Each School Website has published the start times of the day for each key stage.

At all North Star Schools registers are kept open until 10 am.

Our afternoon register is taken after lunch at our primary site and at the end of the day in our secondary site.

A pupil who arrives late but before the register has closed will be marked as late (**L**) – which counts as present, a comment will be logged noting the time of arrival.

A pupil who arrives late **after** the registers close will be marked as absent. If the pupil is late arriving due to a valid reason such as an unavoidable medical appointment, the absence will be authorised. If the pupil is late for no good reason, they will be marked with the **unauthorised** absence code ‘Late after registers close’ (**U**), a comment will be logged noting the time of arrival. See DfE Attendance Codes – Appendix One.

The school will notify the parents of any suspension. If the pupil is a child in care, the school will notify the pupil’s carer, social worker and the LA virtual school. In other instances, where a pupil is open to Children’s Social Care for any reason, the school will also inform their allocated social worker. The pupil must be collected from the school office by the parent or another authorised adult and signed out in the ‘signing out’ book. No pupil will be allowed to leave the school site without parental confirmation. Pupils will be reintegrated back to school following a post referral meeting.

4.2 Response to Absence – First Day Calling

Following up Unexplained Absences

Where no contact has been made, the school will contact parents by text, email, telephone and/or letter to try and establish the reason for a child’s absence. When we establish the reason for the absence, we will mark it as authorised or unauthorised depending on the reason. Decisions about authorising an absence can be made on a case by case basis in conjunction between the school tutor team, parent, involved agencies and the Senior Leadership Team within school. If we are unable to establish the reason for absence within 3 school days, we will mark the absence as unauthorised, using the **O** code. If we are concerned about a pupil’s absence and are unable to contact the parents and there is no contact made through the pupil’s emergency contacts and 3rd day home visit this will be escalated to first response as safeguarding concern.

Day 1 of absence:

If there has been no contact from parents, office staff send a text or call home to find out reasons for absence. They will also text or call the emergency contact if there is no answer from primary contacts.

Office staff will circulate an email to all staff informing them of absences for that day. Social workers for relevant pupils will also be informed via email by **the office staff**.

If, following the text, there is no response from parents, tutors call parents and/or emergency contacts later in the day.

Day 2 of absence:

The same process as day 1 but for students on CP/CIN the SENCO or DSL will notify their social worker by telephone.

Day 3 of absence:

SLT or Key Adult may visit home / contact other professionals to ensure the well-being of the student. If this is not actioned on day 3 then a full explanation must be added to Arbor and the Head Teacher will determine next steps.

If the welfare of the child is in question and it is unsafe for staff to visit the home (Lone Working Policy and students risk assessment) we may request a Welfare Check from the police.

4.3 Approved Educational Activity (AEA)

When pupils are attending educational activities off the school site that have been approved by the school, the register will be marked to show this is the case. (School Attendance, Guidance for maintained schools, academies, independent schools and local authorities Aug 2020)

If a pupil is attending an alternative education provider such as another school, or Pupil Referral Unit, for part or all their education, our school will make arrangements for the pupil to be dual registered at the other setting and mark our registers accordingly.

If a pupil is attending an alternative education provider, which is not a school or Pupil Referral Unit, for part or all their education, we will mark the sessions which the pupil attends the alternative setting as code B (off-site educational activity). The school expects the alternative provider (AP) to notify us of any absences by individual pupils, to ensure we become aware of any attendance concerns as soon as possible and take follow up action as necessary. Attendance updates will be provided on a daily basis with the alternative setting.

Any attendance concerns will be followed up by us, in conjunction with the AP.

Where a student is engaging with our in-house virtual learning package, including daily, live teaching via the internet, as part of an integration / re-integration or medium-term plan to support a return to fulltime, in-person teaching in school, then this will be coded in the register as B. Ideally each student will have regular in-person safeguarding visits as part of that package. Such a package may also include virtual ESSA or other therapeutic sessions to support their development and engagement with education. Where the student is unlikely to move back into a fulltime or phased return to in-person teaching in school then the relevant LA will be notified and it is likely that an early Annual Review will be called in order to explore alternative, more relevant learning for the student. Where a placement change is requested as part of that EAR then there will be regular follow-up with the LA SEN team to check progress towards this and where necessary the CEO may choose to consult with our legal advisors to support the Trust to advocate for a more appropriate school / offer to be sought.

4.4 Unable to attend due to exceptional circumstances (as set out in the law and DfE guidance)

In accordance with DfE school attendance guidance, our school will record pupils as 'Unable to attend due to exceptional circumstances' (code Y) in the following circumstances (such circumstances are not recorded as absences):

- Our school site, or part of it, is closed due to an unavoidable cause
- The transport provided by our school or the Local Authority is not available, and the pupil's home is not within statutory walking distance. (See the DfE's '[Home to school travel and transport](#)' guidance document or ask the school for a printed copy.)
- A local or national emergency has resulted in widespread disruption to travel which has prevented the pupil from attending school.
- The pupil is in custody, but still on the school roll. (If the school has evidence that the pupil is attending educational activities, we can record those sessions as 'present at approved educational activity'.)

Key information and support will be recorded on each students' **Personal Provision Map (PPM)**.

4.5. Pupils on Part-time Timetables

Pupils are entitled to a full-time education, suitable to their age, ability and aptitude, and any special educational needs or disabilities that they may have.

If, for any reason, our school is unable to provide a pupil with a full-time education due to the pupil's needs, we will work with the pupil, parent and other agencies where appropriate to come to a mutually convenient arrangement. Any part-time timetables will be for the shortest amount of time possible, whilst arrangements are made to support the pupil's return to a full-time timetable. SEN must be notified if any part-time table is actioned. The North Star guidance on Part Time Timetables must be followed.

4.6 Children Missing Education (CME)

Our school will add and delete pupils from roll in line with the law. The school will follow each Local Authorities Child Missing Education Procedure: Bristol - [Bristol City Council's Children Missing Education guidance](#), and make Children Missing Education (CME) and Pupil Tracking referrals as appropriate. BANES - [Attendance and Welfare Support Service | The HUB](#). The school will seek advice from the CME Officer if unsure about any individual cases:

Bristol - childrenmissingeducation@bristol.gov.uk

BANES - AWSS@bathnes.gov.uk

4.7 Reporting to Parents

Parents will receive a letter in September outlining our expectations around attendance which is part of the home school agreement. When a student comes onto roll mid-year then this will form part of the student induction process.

We will send out an attendance certificate bi-termly to parents. This gives the parents the opportunity to look at their child's attendance certificate and come back to us with any queries. Attendance percentages will also be added to end of year reports.

During weekly phone calls tutors will highlight any attendance concerns.

Where a child's attendance becomes irregular or there is a high level of authorised absence school will notify the parents that we are concerned and will be monitoring the situation. See Appendix 2.

4.8 Recording Information on Attendance and Reasons for Absence

Attendance is recorded on Arbor daily; this is the school's information management system. All forms of communication regarding attendance including texts, phone calls, and emails are recorded on Arbor.

4.9 Roles and Responsibilities

Key roles and responsibilities can be seen in appendix 3.

Key responsibilities for morning registers can be seen in appendix 4

4.10 Policy Monitoring Arrangements

This policy will be reviewed yearly by a member of ELT or more frequently if there are changes to legislation and guidance. At every review, the policy will be shared with the governing body.

4.11 Links with other policies

This policy is linked to: the Anti-Bullying Policy, Behaviour Policy, Inclusion Policy, Safeguarding and Child Protection Policy, Supporting Pupils with Medical Conditions Policy, Lone Working Policy, Mental Health Policy and NSAT guidance on Emotionally Based School Avoidance.

Guidance Documents:

Supporting pupils at school with medical conditions (DfE December 2015)

<https://www.gov.uk/government/publications/supporting-pupils-at-school-with-medical-conditions--3>

Education for children with health needs who cannot attend school (DfE January 2013)

<https://www.gov.uk/government/publications/education-for-children-with-health-needs-who-cannot-attend-school>

Keeping children safe in education (DfE September 2020)

<https://www.gov.uk/government/publications/keeping-children-safe-in-education--2>

Working together to improve school attendance (DfE May 2024)

[Working together to improve school attendance \(publishing.service.gov.uk\)](https://publishing.service.gov.uk)

School attendance parental responsibility measures (DfE January 2015)

<https://www.gov.uk/government/publications/parental-responsibility-measures-for-behaviour-and-attendance>

School census School census guidance and regulation

<https://www.gov.uk/education/school-censuses-and-slasc>

<https://www.gov.uk/government/publications/school-exclusion>

Home to school travel and transport guidance (DfE July 2014)

<https://www.gov.uk/government/publications/home-to-school-travel-and-transport-guidance>

Children Missing Education Guidance (Bristol City Council January 2018)

<https://www.bristol.gov.uk/schools-learning-early-years/children-missing-education-cme>

Education Penalty Notice Code of Conduct (Bristol City Council September 2018)

<https://www.bristol.gov.uk/schools-learning-early-years/education-welfare>

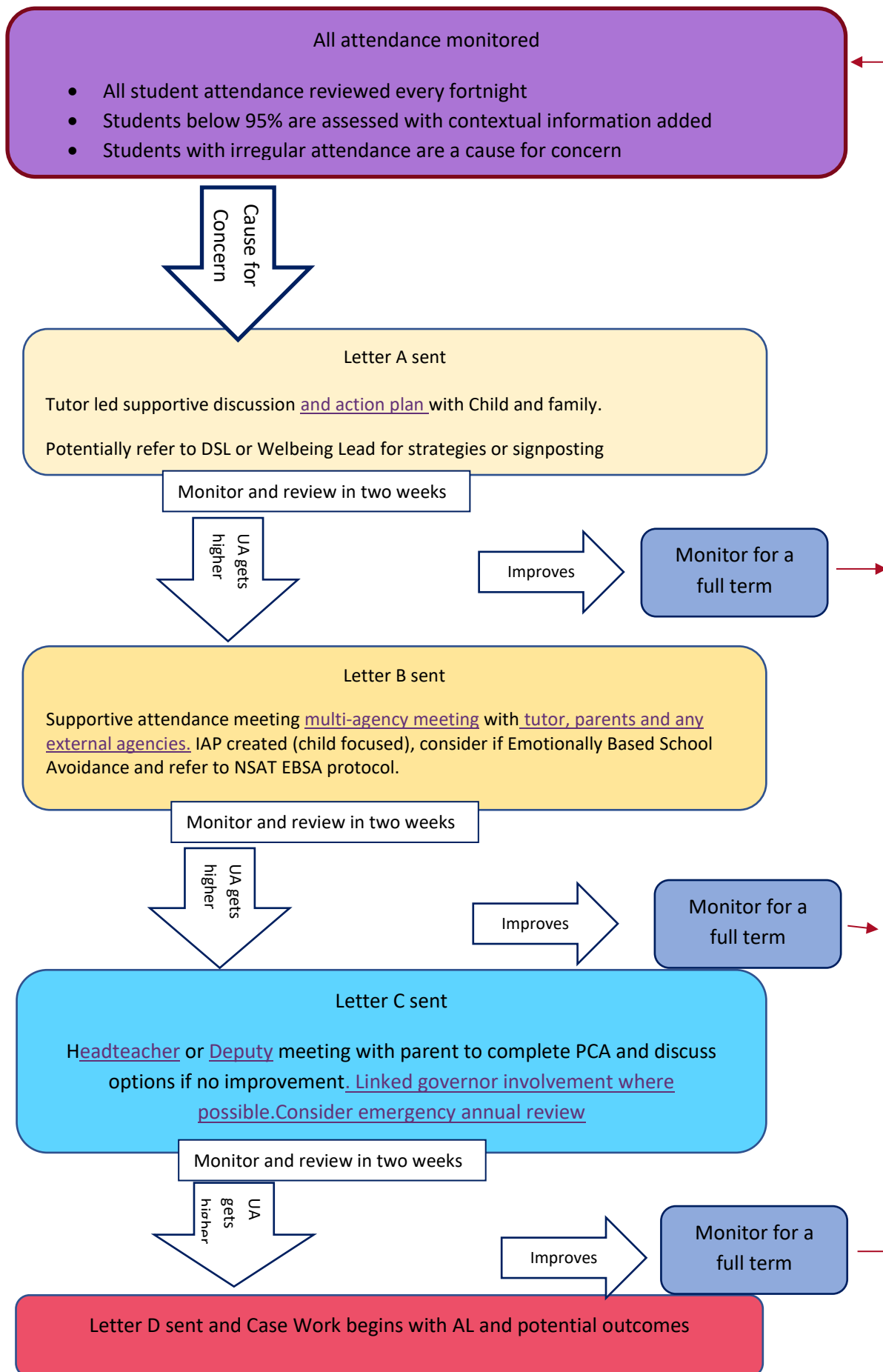
Appendix 1 – Department for Education (DfE) Attendance Codes

Code	Full name	Description
The student is counted as present.		
/ or \	Present am or pm	Present in school during registration.
L	Late	Late arrival before the register has closed
The student is counted as present, at an Approved Educational Activity.		
B	Educated off Site	The student is at an off-site supervised educational activity approved by the school.
K	Education provision provided by LA	Education provision arranged by a local authority, rather than the school
P	Sporting Activity (Approved)	Pupil is taking part in a sporting activity that has been approved by the school and supervised by someone authorised by the school.
V	Educational trip	A residential trip organised by the school or a supervised strictly educational trip arranged by an approved organisation.
W	Work Experience	A student in the final two years of compulsory education is attending work experience.
The student is counted as absent, authorised.		
C	Other Authorised Absence	Leave of absence for exceptional circumstance
C1	Other Authorised Absence	Absence for a regulated performance or employment abroad
C2	Other Authorised Absence	Pupils on part-time timetables
J1	Interview	Leave of absence to attend an interview for employment or admission into another educational institution
E	Excluded	If a student is excluded but still on the admission register, they should be marked E, for up to the sixth consecutive day of any fixed period (referred to as 'suspensions' by the DfE from Autumn 2021) or permanent exclusion.

M	Medical/Dental Appointments	The student is absent due to a medical or dental appointment that could not be made outside of school hours.
R	Religious Observance	The student is absent for religious observance on a day designated by the religious body.
S	Study Leave	Study leave should be used sparingly and only granted to Year 11 pupils for public exams. Students should still be able to come into school to revise.
T	Traveller Absence	Used when Roma, English and Welsh Gypsies, Irish and Scottish Travellers, Showmen (fairground people) and Circus people, Bargees (occupational boat dwellers) or New Travellers are known to be travelling for occupational purposes and have agreed this with the school.
I	Illness	This Illness code can be used for any form of illness, if you don't want to distinguish Covid-19 illness.
The student is counted as absent, unauthorised.		
G	Family Holiday (Not Agreed)	The Holiday was not authorised by the school or in excess of the period determined by the headteacher.
N	No Reason	The reason for the absence has not been provided. If no reason for an absence is provided after a reasonable amount of time, it should be changed to O.
O	Unauthorised Absence	If the school is not satisfied with the reason given for absence they should record it as unauthorised.
U	Late (After Register Closes)	Schools should keep registers open for a reasonable amount of time, after which the student should be marked with a U.
These codes are not counted so will not affect attendance figures.		
D	Dual Registration	The student is registered at another school and attends it during this lesson e.g. students at a pupil referral unit. Schools should only record attendance and absences for sessions the pupil is scheduled to attend at their school.
X	Non-statutory school age absence	Sessions non-compulsory school-age children are not expected to attend. This code should only be used for early years students who have not yet passed the 1st

		January, 1st April or 1st September following their 5th birthday.
Y1	Unable to attend	Absence due to transport normally provided not being available.
Y2	Unable to attend	Widespread disruption to travel
Y3	Unable to attend	Part of school closed.
Y4	Unable to attend	Unexpected whole school closure (different from # for planned closures).
Y5	Unable to attend	Pupils in the criminal justice system.
Y6	Unable to attend	Absence due to public health guidance or law.
Y7	Unable to attend	Any other unavoidable cause.
Z	Pupil Not On Roll	This code can be used when setting up registers in advance of pupils joining. Schools must take attendance for pupils from the first day the student should be attending the school.
#	School Closed To Pupils	This code should be used for whole or partial school closures that are known or planned in advance such as if the school is used as a polling station.

Appendix 2



Appendix 3

Roles and Responsibilities

The Headteacher is responsible for:

- Promoting, celebrating and rewarding good attendance.
- Ensuring that parents/carers and pupils are aware of their responsibilities regarding attendance at the point of admission.
- Ensuring that attendance is an integral part of long-term action planning.
- Receive regular reports analysing attendance patterns and trends.
- Liaising with the LA at a strategic level on issues relating to Behaviour and Attendance.
- Acting as a signatory for legal proceedings.
- Reporting to Governors on attendance matters
- Chairing Safeguard, Attendance and Welfare Meetings

The Assistant Head is responsible for:

- Promoting, celebrating and rewarding good attendance.
- Actioning attendance plans
- Setting annual school attendance targets with SLT
- Ensuring that the whole school attendance policy is implemented
- Ensuring that the policy is communicated to pupils, staff, parents/carers and Governors
- Ensuring detailed attendance data is regularly collected and used to inform strategic planning on attendance matters in conjunction with the Attendance Lead.
- Liaising and informing SLT on attendance matters
- Implementing appropriate intervention strategies for identified pupils.
- Meeting with the EWO in order to discuss pupils who have not responded to the school's strategies/interventions and when necessary to make referrals
- Support in managing reward schemes for pupils who have consistently high attendance and those who have shown a significant improvement
- Together with teachers, supporting individual pupil needs re attendance
- Monitoring attendance on a regular basis, setting targets for improvement as appropriate.
- Together with the Deputy Head monitor the performance of individual tutor groups, following up with individual teachers, instances where patterns of absenteeism are not being effectively addressed
- Together with the Deputy Head review registers and attendance figures
- Ensuring that contact is made with parents of poor attenders
- Together with the Deputy Head, promoting good attendance and punctuality through assemblies
- Referring students to EWS or other agencies.
- Arranging / supporting with home visits where appropriate.
- Actioning letters A, B, C and close monitor cumulative improvement.
- Managing reward schemes for pupils who have consistently high attendance and those who have shown a significant improvements/intervention and when necessary to make referrals.

Deputy Head is responsible for:

- Promoting, celebrating and rewarding good attendance
- Setting annual school attendance targets with SLT.
- Ensuring that the whole school attendance policy is implemented.
- Ensuring that the policy is communicated to pupils, staff, parents/carers and Governors within your key stage.
- Ensuring detailed attendance data is regularly collected and used to inform strategic planning on attendance matters in conjunction with the Assistant Head.
- Liaising and informing Headteacher on attendance matters
- Implementing appropriate intervention strategies for identified pupils.
- Monitoring attendance on a regular basis, setting targets for improvement as appropriate in respective key stages, individual students and tutor groups.
- Together with the Assistant Head actioning letters A, B, C and close monitor cumulative improvement.
- Implementing a range of strategies to improve and monitor attendance and to reward good attendance as directed by the Headteacher
- Liaising with class teams re attendance.
- Liaising with SENCO re attendance information, issues and concerns.
- Raising the importance of good attendance across the school- Through rewards.
- Escalating responses in line with the whole school policy on attendance.
- Supporting reward schemes for pupils who have consistently high attendance and those who have shown a significant improvements/intervention and when necessary to make referrals.

Class Teams/Class Teachers is responsible for

- Promoting, celebrating and rewarding good attendance.
- Together with the SENCO, support individual pupil's needs regarding attendance
- Completing the morning and afternoon register on a daily basis in a timely manner
- Contacting parents of students absent on the first day if they have not contacted the school
- Escalate absence concerns to SLT from day 3 of absence
- Monitoring patterns of absence for individuals within their tutor group
- Offering praise to individual pupils whose attendance and/or punctuality is good or improves
- Supporting pupils who return after long absences
- Recording contact with parents, other agencies or significant concerns on ARBOR.
- Being aware of home/personal circumstances which affect a pupil's attendance
- Implementing fully the school's Attendance Policy.
- Working closely with families to challenge and support their class pupil's attendance.
- Monitoring progress towards attendance targets target.
- Passing concerns to Attendance Manager / SLT.
- To attend meetings re attendance whenever possible.
- To use data to monitor the attendance of individuals and whole class group and to respond to issues and patterns.
- To display attendance data

- To create Attendance Plans for students not meeting their targets and hold tutor led supportive discussion following letter A
- To regularly monitor and discuss attendance plans and targets.
- To hold supportive attendance meetings with parents following letter B

The Governing Board

The governing board is responsible for monitoring attendance figures for the whole school on at least a twice-termly basis (3 times a year). It also holds the Headteacher to account for the implementation of this policy.

Designated Safeguarding Lead (DSL)

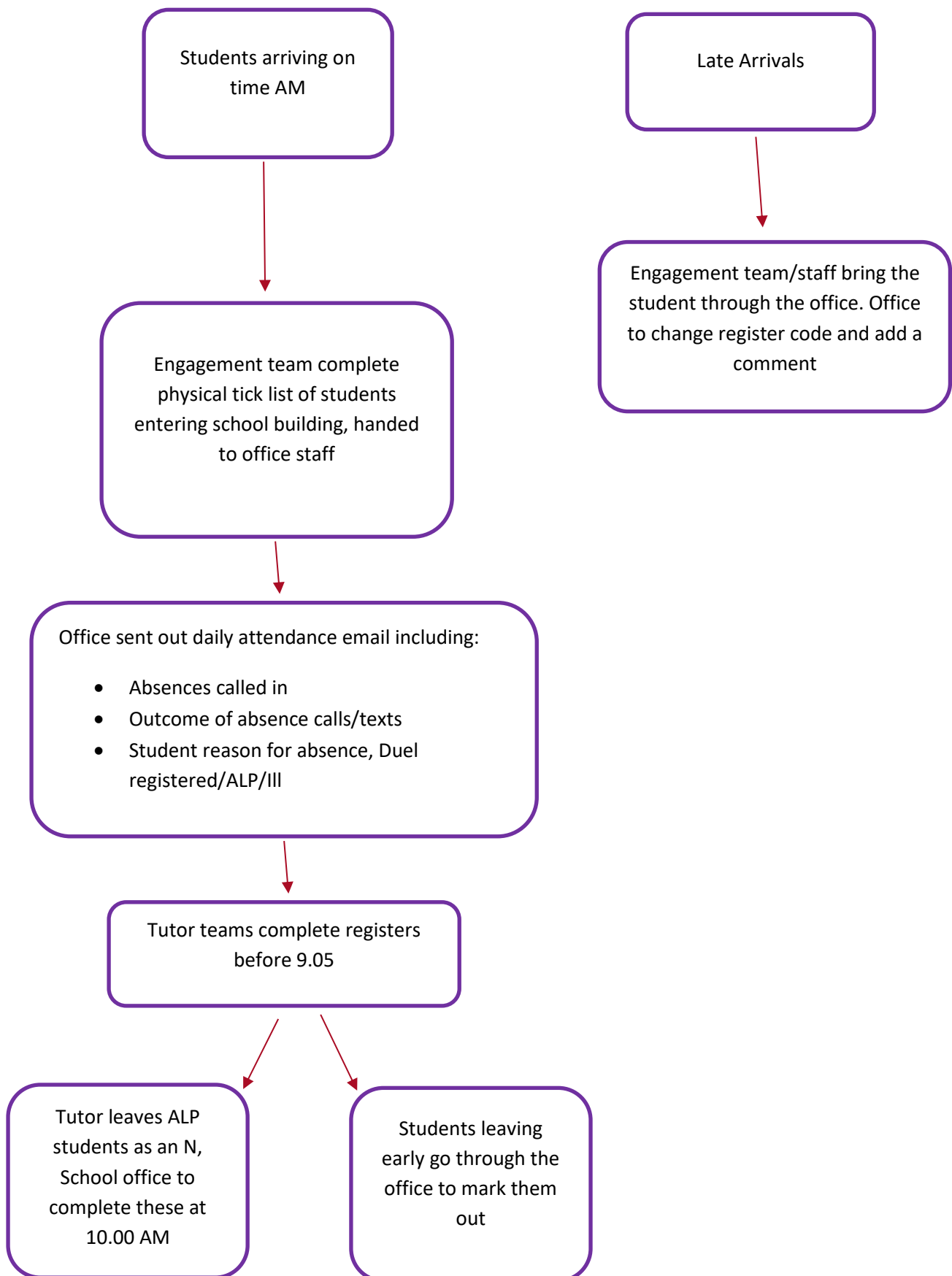
Attendance is intrinsically linked with safeguarding and mental health, therefore the DSL and DDSL will have an overview of daily attendance and follow up on any safeguarding concerns.

Office Staff are responsible for

- Processing registers
- Updating taxi list with any additional information
- Recording of telephone absences
- Producing absence lists on a daily basis and circulating them to staff via email
- First day response texts home
- Updating records and logs
- Sending out letters / certificates as directed by SLT
- Distributing attendance data
- Complete daily registers for students at ALP.

Appendix 4

Flowchart for morning registers



Appendix 5

Contextual information to monitor attendance – each HT can determine the format for recording their monitoring of information related to attendance meetings (held at least fortnightly within SLT). This is an example of the format used at North Star 240.

Name	Registration form(s)	LAC	CP	Att 20/21	Unauth. Abs 20/21	Behav	Social Dev	Emotional Developme	Home School	Att	CPOMS	Total	7th to 11th June 21	14th to 18th June 21	21st to 25th June 21	28th to 2nd July 21	Letter A	Letter B	Letter C	Actions	Interventions
XXX	8A		CP	12.5%	72.7%	3	3	3	3	4	4	20	0.0%	0.0%	0.0%	0.0%	29/09/20	17.12.20	22.03.21	07.05.21 - Letter C AG PCA meeting 08/06/21 - OB EWO referral 22.06.21 - await EWO referral	
XXX	10B		CP	13.4%	74.0%	4	2	3	4	4	4	17	0.0%	0.0%	0.0%	0.0%	30/09/20	17.12.2020		08/06/21 - OB EWO referral 22.06.21 - await EWO outcome	
XXX	7B			45.8%	39.7%	1	2	3	2	4	4	16	75.0%	80.0%	40.0%	100.0%	08/06/21 w1t6			22.03.21 IAAP - RD 22.06.21 - tutor to make positive call home	Gardening Intervention 1 (Gardening Intervention)
XXX	10B			62.9%	28.0%	4	2	1	2	2	4	15	100.0%		10.0%	100.0%	22.06.21 T6W3				Social Skills 3 (Social Skills),)
XXX	7A			63.8%	8.2%	1	2	2	1	3	4	13	75.0%	100.0%	80.0%	0.0%				08/06/21 AG call EAR 22.06.21 - AG chase EAR	
XXX	7A	In Care		0.0%	0.0%	2	3	1	4	1	1	12									
XXX	11B			7.5%	49.2%	1	1	1	1	3	2	9	0.0%	0.0%	0.0%	0.0%					TW Emotional resilience JD Physical Safeguarding